

1. INTRODUCTION

1.1. By using and visiting any section of NV Casino ("Website") or by opening an account on the Website, you agree to be bound by: Terms and Conditions, the Privacy Policy, any terms and conditions of promotions (Bonus T&C), any game rules, bonuses and special offers, , and are deemed to have accepted and understood all the terms. All of the terms and conditions listed above shall together be referred to as "the Terms".

1.2. Please read the Terms carefully before accepting them. If you do not agree to accept and be bound by the Terms, please do not open an account or continue to use the Website. Your further use of the Website will constitute your acceptance of the Terms.

1.3. These Terms and Conditions may be published in several languages for informational purposes and ease of access by players. In the case of any discrepancy with respect to a translation of any kind, the English version of these Terms and Conditions shall prevail.

2. PARTIES

2.1. NV Casino references in the Terms to "us", "our," "we" or "the Company" are references to NV Casino, unless otherwise expressly specified.

2.2. NV Casino is operated by a company registered in the Republic of Cyprus.

3. CHANGES TO THE TERMS

3.1. The Company reserves the right to amend, modify, update, and change any of the Terms for reasons including legal, commercial, or customer service purposes. The most current Terms and their effective date are available on the Website. We will inform the player of any such changes by posting the updated Terms on the Website. It is the player's responsibility to ensure they agree to the current Terms and Conditions, and the Company recommends that the player regularly check for updates. The Company also reserves the right to modify the Website, services, and software, as well as change the system requirements needed to access and use the services, at any time and without prior notice.

3.2. If any change is unacceptable to you, you may stop using the Website and close your account in accordance with paragraph 12 of the Terms. Your continued use of any part of the Website after the effective date of the updated Terms will be considered your binding acceptance of the revised Terms, including any additions, deletions, substitutions, or other

changes to the identity of the Company in paragraph 2.1 of the Terms, regardless of whether you have been notified of or have read the revised Terms.

4. LEGAL REQUIREMENTS

4.1. The services may only be used by individuals who are at least 18 years old or of legal age to engage in such activities according to the laws of their jurisdiction, whichever is higher ("Legally of Age"). Any person not meeting this age requirement will be in breach of these Terms. The Company reserves the right to request proof of age at any time to ensure compliance. Accounts may be canceled and access denied if age verification is not provided or if there are suspicions that the user is not Legally of Age.

4.2. Internet gambling may be illegal in some jurisdictions. You acknowledge and accept that the Company cannot provide legal advice or assurances regarding the legality of the services in your location. Using the services is solely at your own risk, and you are responsible for determining whether it is legal in your jurisdiction.

4.3. The Company does not intend to facilitate any illegal activities. You represent and warrant that your use of the Website services will comply with all applicable laws and regulations. The Company is not responsible for any unauthorized or illegal use of the Website services by you.

4.4. The Company does not permit accounts to be opened, deposits to be made, or services to be used from customers located in the following jurisdictions: Afghanistan, American Samoa, Aruba, Australia, Bonaire, Cyprus, Curacao, Czech Republic, Democratic People's Republic of Korea (North Korea), Ethiopia, Egypt, France, Great Britain, Guyana, Guam, Iraq, Iran, Italy, Israel, Malta, Netherlands, Laos, Samoa, Saudi Arabia, Russia, Saba, Serbia, Singapore, Spain, Statia, St. Maarten, St. Eustatius, Myanmar, Syria, Sri Lanka, Ukraine, United Kingdom, Uganda, United States of America, Vanuatu, Venezuela, Trinidad and Tobago, Turkey, Yemen, Japan, Somalia, Libya, Central African Republic, South Sudan, Haiti. This list may be updated by the Company at any time. You agree not to open or use an account if you are based in any of these jurisdictions.

4.5. You are responsible for any taxes or fees related to the proceeds from using the Website. If winnings are taxable in your jurisdiction, you must track and report them to the relevant authorities.

4.6. If internet gambling is illegal in your location, you are not authorized to use your payment card for transactions related to the Website.

4.7. The Company will not issue certificates, documents, or receipts regarding account records. All records can be accessed electronically within your account.

4.8. It is the cardholder's responsibility to be aware of the laws regarding online gambling in their country of residence.

4.9. Participation by minors in the activities offered on this Website is strictly prohibited.

5. OPENING YOUR ACCOUNT

5.1. In order for you to be able to place bets, you must first personally register an account with us.

5.2. To create an account ("Your Account") and use the Website services, you must provide your email address, choose a password, and complete the registration process by submitting the required personal information, including your name, date of birth, phone number, etc.

5.3. The Company reserves the right, at any time, to request any KYC documentation it deems necessary to verify the identity and location of a Player. Failure to provide satisfactory proof of identity may result in the suspension of the account. The Company also reserves the right to restrict the Service, payment, or withdrawal until identity is sufficiently verified, or for any other reason at the Company's sole discretion.

5.4. You certify that you have provided accurate, complete, and true information about yourself upon registration and will promptly update any registration information that may have changed to maintain its accuracy. Where the information is not provided, or is deemed to be incomplete, inaccurate, or outdated at any time, the Company reserves the right to suspend the account registration and treat any subsequent deposits to the Player's account as invalid, with any winnings arising from such deposits being void, and may result in account closure, limitations, or voiding of transactions.

5.5. If you have any questions or encounter any issues during registration, please contact our Support Service by emailing support@nv.casino

5.6. You are permitted to open only a single account (Main) on the Website. Any additional account opened on the Website will be considered a "Duplicate Account." We are entitled to immediately close all Duplicate Accounts, as well as the Main account, and:

5.6.1. All transactions made from the Main and/or Duplicate Account will be invalidated.

5.6.2. All stakes or deposits made using the Main and/or Duplicate Account will not be refunded.

5.6.3. Any deposits, winnings, or bonuses obtained during the period the Duplicate Account was active will be forfeited and may be reclaimed by us. Any funds withdrawn from the Main and/or Duplicate Account shall be returned to us upon request.

5.7. If you notice that you have more than one registered Account, you must notify us immediately.

5.8. It is your responsibility to inform us about the fact that you are a Politically Exposed Person. Please do so by contacting our support team via e-mail support@nv.casino after you have completed your registration. Politically Exposed Persons are the following individuals:

- heads of State, heads of government, ministers and deputy or assistant ministers;
- members of parliament or of similar legislative bodies;
- members of the governing bodies of political parties;
- members of supreme courts, of constitutional courts or of other high-level judicial bodies, the decisions of which are not subject to further appeal, except in exceptional circumstances;
- members of courts of auditors or of the boards of central banks;
- ambassadors, chargés d'affaires and high-ranking officers in the armed forces;
- members of the administrative, management or supervisory bodies of State-owned enterprises;
- directors, deputy directors and members of the board or equivalent function of an international organisation.

5.8.1. Politically Exposed Persons will be subject to additional verification procedures as set out in clause 6.6 of these Terms.

5.8.2. Politically Exposed Persons and the customers from the high-risk jurisdictions (for example, those present in the sanctioned countries list or from the countries with the non-stable political environment) will be subject for additional verification measures. Such customers will need to provide the documents explaining from where their income originates.

6. VERIFICATION OF YOUR IDENTITY; MONEY LAUNDERING REQUIREMENTS

6.1. By using our services, you agree and confirm that:

6.1.1. You are at least 18 years old or meet the legal age requirement for gambling in your jurisdiction.

6.1.2. You are the rightful owner of the funds in your account. All information you provide during registration or thereafter, including payment details, is true, accurate, current, and complete, and matches the name on the payment accounts used for transactions.

6.1.3. You understand that gambling involves a risk of losing money and accept full responsibility for any losses incurred. Your use of the services is at your own discretion and risk, and you have no claims against the Company for such losses.

6.1.4. You are familiar with the methods, rules, and procedures of our services and online gambling in general. You acknowledge that it is your responsibility to ensure the accuracy of

your bets and game details. You agree not to engage in any conduct that could harm the Company's reputation.

6.2. By agreeing to these Terms, you authorize us to conduct any verification checks necessary to confirm your identity and contact details. These checks may involve third parties, including regulatory bodies.

6.3. During the verification process, you may be temporarily restricted from withdrawing funds from your account.

6.4. If any information you provide is found to be untrue, inaccurate, misleading, or incomplete, you will be in breach of these Terms. We reserve the right to terminate your account immediately and prevent further use of our services, along with any other actions we deem necessary.

6.5. If we cannot verify that you meet the legal age requirement, we may suspend your account. If it is discovered that you were underage at the time of any gambling or gaming transactions, the following actions will be taken:

6.5.1. Your Account will be closed.

6.5.2. All transactions conducted while you were underage will be invalidated, and any deposited funds will be refunded to you once you reach the legal age.

6.5.3. Any bets or stakes placed during the period you were underage will be considered void.

6.5.4. Any winnings accumulated while you were underage will be forfeited, and you will be required to return any funds withdrawn from your account.

6.6. For large deposits, we may request verification of your source of funds (SOF). You may be asked to provide additional information and documents to demonstrate that you have sufficient funds to support your gambling activities. This may include details about your salary or occupation, supported by relevant documentation such as bank statements.

7. USERNAME, PASSWORD AND SECURITY

7.1. After opening your account, you must keep your username and password confidential and not disclose them to anyone else.

7.2. If you lose or forget your account details, you can recover your password by clicking the "Remind Password" link below the login window.

7.3. You are solely responsible for maintaining the confidentiality of your password and for any and all activities that occur under your account. You are liable for any losses incurred by yourself or a third party due to unauthorized access to your account.

7.4. You must immediately notify the Company of any unauthorized use or theft of your account or any other security breach. If requested, you agree to provide evidence of such theft or unauthorized use. The Company is not liable for any loss you may incur as a result of someone else using your password, whether with or without your knowledge.

8. DEPOSITS AND WITHDRAWALS TO/FROM YOUR ACCOUNT

8.1. If you wish to participate in betting or gaming using the Website, you must deposit money into your account.

8.2. By depositing money, you agree that:

8.2.1. All funds deposited into your account are from legitimate sources and do not originate from any illegal activity.

8.2.2. All payments made into your account are authorized, and you will not attempt to reverse any payment or take any action to reverse a payment to avoid liability. Violating this term will result in immediate account closure.

8.2.3. We do not accept deposits from third parties (e.g., friends, relatives). Deposits must be made from accounts or credit cards registered in your name. Using third-party payment details for deposits or withdrawals is prohibited. If we detect a violation of this rule during security checks, all winnings will be forfeited, and the accounts will be blocked.

8.2.4. If a bank transfer is needed to return funds to the rightful owner, the receiver will bear all bank charges.

8.2.5. We do not accept cash funds. We reserve the right to use third-party electronic payment processors or financial institutions for transactions. You agree to be bound by their terms as long as they do not conflict with our terms.

8.2.6. In case of suspicious or fraudulent payments, including the use of stolen credit cards or chargebacks, we reserve the right to block your account, reverse any payouts, and recover winnings. We may report fraudulent activities to authorities and use collection services to recover payments. The Company is not liable for unauthorized credit card use, whether reported stolen or not.

8.2.7. We reserve the right to offset any positive balance on your account against any amount you owe us at any time, including in cases of re-settling bets or wagers due to Duplicate Accounts, Cheating, Collusion, Fraud, Criminal Activity, or Errors.

8.2.8. You acknowledge and agree that your account functions differently from a bank account, meaning it is not insured, guaranteed, sponsored, or protected by any banking insurance system. Furthermore, any funds deposited into your account will not accrue interest.

8.3. You may request withdrawal of funds from your account at any time, subject to the following conditions:

8.3.1. All deposits into your account must be fully processed and verified as cleared, with no chargebacks, reversals, or cancellations.

8.3.2. Any checks mentioned in paragraph 6 must be successfully completed.

8.3.3. All information in your profile is fully completed.

8.3.4. You have made at least one deposit.

8.3.5. Funds must be withdrawn using the same method used for depositing.

8.3.6. If the requested amount exceeds one thousand United States dollars (USD 1,000), the player identification procedure must be carried out by sending us a copy or digital photograph of your identification documents, such as a passport or ID card. The passport series and number may be obscured in the image. The company may also request additional documents.

8.3.7. If the turnover amount is less than twice the deposit amount, the company reserves the right to withhold 20% of the withdrawal to cover payment expenses.

8.3.8. For players who have successfully completed the KYC check, withdrawal requests will be approved by the Casino within the following timeframes, except for weekends and holidays:

8.3.8.1. For amounts up to 499 EUR (or equivalent in your currency): within 5 minutes to 12 hours, but no later than 2 working days from the date of the request.

8.3.8.2. For amounts from 500 EUR to 4,999 EUR (or equivalent in your currency): within 5 minutes to 48 hours, but no later than 5 working days from the date of the request.

8.3.8.3. For amounts from 5,000 EUR to 29,999 EUR (or equivalent in your currency): within 5 minutes to 72 hours, but no later than 14 working days from the date of the request.

8.3.8.4. For amounts from 30,000 EUR to 74,999 EUR (or equivalent in your currency): within 5 minutes to 120 hours, but no later than 30 working days from the date of the request.

8.3.8.5. For cumulative withdrawal amounts exceeding 75,000 EUR (or equivalent in your currency) within a calendar month, withdrawals may be processed solely on an individual basis,

subject to prior arrangement with your dedicated manager and the successful completion of any additional verification, compliance, and due diligence procedures required by the Company.

8.3.9. If the amount of your withdrawal request(s), including your current account balance and lifetime withdrawals, is at least 20 times greater than the total sum of your deposits, you may be limited to withdrawing 10,000 EUR (or the equivalent in your currency) within a 30-day period.

8.3.10. The time required for money clearance may vary based on the selected payment method. Note that most payment providers, particularly banks, do not process transactions on weekends and public holidays.

8.3.11. After your withdrawal has been approved, we are not responsible for any payment delays caused by third-party electronic payment processors, financial institutions, or third-party clearing processes.

8.3.12. Alternative withdrawal options and terms can be negotiated individually with the Website Administration.

9. TERMS AND CONDITIONS FOR 1-CLICK PAYMENTS

9.1. You agree to pay for all goods and/or services, including any additional expenses such as taxes and charges, ordered through the Website. You are responsible for timely payments to the Website. Payment service providers facilitate the payment of the amount indicated by the Website and are not responsible for any additional funds or expenses.

9.2. Once you click the “Pay” button, the transaction is irrevocably processed and executed. By clicking “Pay,” you agree that you cannot cancel the payment or request a cancellation. By placing an order on the Website, you confirm that you are not violating any country’s laws and, as the cardholder, you have the right to use the Services offered via the Website.

9.3. If you use the Website’s services for gaming, you legally declare that you have reached or surpassed the legal age required by your jurisdiction to use the Services provided by the Website.

9.4. By using the Website’s Services, you take legal responsibility for complying with the laws of any country where the Service is used and acknowledge that the payment service provider is not responsible for any illegal or unauthorized violations. Payments processed by the payment service provider are final and cannot be revoked. To discontinue using the Services for future purchases, you can do so through your personal account/profile on the Website.

9.5. The payment service provider is not responsible for processing issues related to your payment card or for the issuing bank’s refusal to authorize the payment. The provider is not

liable for the quality, quantity, price, terms, or conditions of any goods and/or services purchased from the Website using your payment card. By paying for any of the Website's goods and/or services, you are bound by the Website's terms and conditions. You, as the cardholder, are responsible for all payments and any additional expenses/fees. The payment service provider only executes the payment in the amount stated by the Website and is

10. PLACING A BET OR GAMING

10.1. It is your responsibility to ensure that all transaction details are correct before confirming your bet.

10.2. You can view your transaction history by clicking on "Cashier" on the Website.

10.3. We reserve the right to refuse any transaction, in whole or in part, at our sole discretion at any time. A transaction is not considered accepted until you receive a confirmation from us. If you do not receive a confirmation, please contact Support.

10.4. Bets can only be placed using the funds available in your account.

11. COLLUSION, CHEATING, FRAUD AND CRIMINAL ACTIVITY

11.1. The following activities are prohibited and constitute a serious breach of the Terms:

11.1.1. Sharing information with third parties.

11.1.2. Using unfair advantages, such as exploiting software bugs, loopholes, or errors, employing automated players, or taking advantage of any "errors."

11.1.3. Engaging in fraudulent activities, including using stolen, cloned, or unauthorized credit or debit cards for account deposits.

11.1.4. Participating in any criminal activities, including money laundering or other illegal conduct.

11.1.5. Colluding or attempting to collude with other players, either directly or indirectly, in any game on the Website.

11.2. The Company will make reasonable efforts to prevent and detect collusion and fraudulent activities, and will address such issues as appropriate. We are not liable for any losses or damages resulting from collusion, fraud, or illegal activities, and any actions we take in response are at our sole discretion.

11.3. If you suspect someone of colluding, cheating, or engaging in fraudulent or prohibited activities, please report it to us via email as soon as possible.

11.4. If the Company suspects that you are involved in fraudulent, unlawful, or improper activities, including money laundering, or any violation of these Terms, your access to the services may be immediately terminated and/or your account blocked. In such cases, the Company is not obligated to refund any funds remaining in your account. The Company may also report your identity and suspected activities to relevant authorities, online service providers, financial institutions, and other entities, and you agree to cooperate fully with any investigations.

11.5. If we have reasonable grounds to believe that you have engaged in or are connected with any prohibited activities, such as cheating or collusion practices (including but not limited to "Wonging," "Opposite Betting," "Perfect Pair" Card Counting, Dragon Tiger "Suited Tie" Card Counting, or other Card Counting techniques), the Company reserves the right to discontinue service and/or restrict access to specific games.

12. OTHER PROHIBITED ACTIVITIES

12.1. You must not use abusive or aggressive language or imagery; threaten, harass, or otherwise mistreat other users or Company staff who operate or support the Website.

12.2. You must not disrupt or flood the Website with information that could cause it to malfunction, nor should you engage in activities that could affect its operation, such as spreading viruses, worms, or logic bombs. Multiple submissions or "spam" are strictly prohibited. You must not interfere with, remove, or alter any information on the Website.

12.3. The Website is for personal entertainment only. You are not permitted to reproduce or distribute any part of the Website without our explicit consent.

12.4. Unauthorized access to the Website, its servers, or any connected systems is prohibited. You must not attempt to disrupt the Website through denial-of-service attacks or similar methods. Any such breaches will be reported to law enforcement authorities, and we will cooperate by disclosing your identity. Access to the Website will be terminated immediately if this provision is violated.

12.5. We are not responsible for any loss or damage resulting from denial-of-service attacks, viruses, or other harmful technological materials that may affect your computer equipment, programs, data, or other proprietary materials when using or downloading content from the Website or linked sites.

12.6. Selling, transferring, or sharing accounts and/or account rights (including proprietary rights) to third parties or intentionally losing chips or games to transfer them to another player is prohibited. Intentionally losing a game or chips to benefit another user is not allowed.

12.7. Using IP or geolocation masking technologies, including VPNs and Proxy Servers, is prohibited. We reserve the right to close accounts and void bets, bonuses, and winnings if an account is created or used with such masking technologies.

13. DURATION AND TERMINATION

13.1. You may terminate (lock) your account at any time by contacting live support.

13.2. You will remain responsible for any activity on your account from the time you submit a termination request until you receive confirmation that your account has been closed by us.

13.3. The Company reserves the right to collect any fees, surcharges, or costs incurred prior to the account cancellation. If your account is terminated, suspended, or canceled, no further credits will be issued or converted to cash or other forms of reimbursement, and you will lose access to your account.

13.4. Upon account termination, all accrued rights or obligations prior to termination will remain in effect, but neither party will have any further obligations to the other under this Term.

13.5. The Company may terminate your account, including your username and password, immediately and without notice in the following cases:

13.5.1. If we decide to discontinue our services generally or specifically for you, provided that your real money balance falls below the minimum stake amount.

13.5.2. If your Account is associated in any way with any existing account that has been terminated;

13.5.3. If your account is associated with blocked accounts, we may terminate your account regardless of the nature of this relationship, and the registration details provided on those accounts. Any remaining balance in your account will be refunded within a reasonable time upon request, subject to deductions for amounts owed to us.

13.5.4. If you attempt to manipulate or gain information about the software code or engage in collusion.

13.5.5. If you tamper with or attempt to tamper with the software in any way.

13.5.6. If you commit an offense, such as attempting to access the Website from a jurisdiction where playing the games is illegal.

14. ALTERATION OF THE WEBSITE

14.1. We may, in our absolute discretion, alter or amend any service offered via the Website at any time for the purpose of maintaining the Website.

15. IT FAILURE

15.1. If unexpected system errors, bugs, or issues arise with the software or hardware used to operate the Website, we will take prompt action to resolve them. We are not liable for IT failures caused by your equipment or errors related to your internet service provider.

15.2. If you encounter any issues with game rounds, such as problems with crediting winnings, game freezes, or other casino-related matters, including profile issues, you must contact customer support within 10 days of the incident. It is crucial to provide the exact time of the incident, down to the minute, to assist with the investigation. Failure to do so may result in the casino administration declining to review the case for technical reasons. For prompt assistance, players should contact support immediately after the incident.

16. ERRORS OR OMISSIONS

16.1. Errors may occur in accepting bets or processing payments due to mistakes on our part, such as incorrect terms of gaming wagers, data entry errors, computer malfunctions, or inaccuracies in calculating winnings or returns.

16.2. We reserve the right to refuse, restrict, cancel, or limit any bet.

16.3. If you receive winnings due to a human error, software defect, or any other malfunction, we are not obligated to pay these winnings. You must immediately report the error to us and agree to refund any winnings received as a result of such errors.

16.4. We, along with our partners and suppliers, are not liable for any losses, including loss of winnings, resulting from errors on our part or mistakes made by you.

16.5. We and our affiliates, including our officers, directors, and employees, are not responsible for any losses or damages resulting from the interception or misuse of information transmitted over the Internet.

17. EXCLUSION OF OUR LIABILITY

17.1. You acknowledge that using the services on the Website is entirely at your own choice, discretion, and risk.

17.2. We will operate the Website with reasonable skill and care and as described in the Terms. We do not offer any additional promises or warranties about the Website or its products, and we exclude all implied warranties in this regard.

17.3. The Company is not liable for any loss or damage, including but not limited to loss of data, profits, business opportunities, goodwill, or reputation, as well as business interruptions or any losses that are not foreseeable by us, arising from or related to your use of the Website or any links contained on it. We are also not responsible for the content of any external sites linked from the Website or through our services.

18. BREACH OF THE TERMS

18.1. You agree to fully cover any claims, liabilities, costs, expenses, or other charges arising from your violation of these Terms.

18.2. You agree to indemnify, defend, and hold harmless the Company, its white label partners, and their respective affiliates, officers, directors, and employees from all claims, demands, liabilities, damages, losses, costs, and expenses, including legal fees, arising from:

18.2.1. Any breach of the Terms by you.

18.2.2. Any violation of laws or third-party rights by you.

18.2.3. Use of the services by you or anyone accessing the services using your credentials, whether authorized or not.

18.2.4. Acceptance of any winnings.

18.3. In the event of a significant breach of the Terms, we reserve the right, but are not obligated to:

18.3.1. Notify you of the breach and require you to cease the violation.

18.3.2. Suspend your account, preventing you from placing bets or playing games.

18.3.3. Close your account with or without prior notice.

18.3.4. Withdraw any payouts, bonuses, or winnings obtained due to the major violation from your account.

18.4. We reserve the right to disable your username and password if you fail to comply with any provisions of these Terms.

19. INTELLECTUAL PROPERTY RIGHTS

19.1. The content of the Website is protected by copyright and other proprietary rights, either owned by the Company or licensed from third parties. Downloadable or printable material from the Website may only be downloaded to a single personal computer and printed solely for personal, non-commercial use.

19.2. Using the Website does not grant any user any intellectual property rights owned by the Company or third parties.

19.3. Reproduction or use of any trade names, trademarks, logos, or other creative materials from the Website is strictly prohibited.

19.4. You are responsible for any damage, costs, or expenses arising from prohibited activities. You must immediately inform the Company of any such activities and provide reasonable assistance with any related investigations.

20. YOUR PERSONAL INFORMATION

20.1. We are committed to protecting your personal information in accordance with data protection laws. We take our obligations regarding the use of your personal information seriously and handle it in line with our Privacy Policy.

20.2. By providing us with your information, you consent to our processing of your personal data for the purposes outlined in these Terms and Conditions, our Privacy Policy, and any legal or regulatory requirements.

20.3. We will not disclose your personal data to third parties except where necessary to provide our services or as required by law. Disclosure may also occur in response to lawful requests from public authorities.

20.4. We will keep records of all communications with you to ensure accurate documentation of the information we receive.

21. USE OF COOKIES ON THE WEBSITE

21.1. The Company uses cookies to enhance the functionality of the Website. A cookie is a small text file stored on your computer when you visit the Website, allowing us to recognize you on future visits. For details on how to delete or manage cookies, visit www.aboutcookies.org. Please be aware that disabling or deleting cookies may prevent you from accessing certain areas or features of the Website.

22. COMPLAINTS AND NOTICES

22.1. If you have a complaint about the Website, please contact our Support Service as soon as possible to address your concerns.

22.2. In the case of any dispute, the server records will be considered the final authority in determining the outcome of any claim.

22.3. You acknowledge that the outcome of games played on the Website is determined by a random number generator, and you accept the results of all such games. In the event of any discrepancy between the gaming results displayed on your device and the results on the provider's servers, the results on the provider's servers shall be final and binding. Similarly, if there is any difference between your on-screen display and the balance in your account, the balance on the provider's servers will be considered the correct balance, and this determination will be final and binding. Any amounts in your account resulting from human error or technical issues will be forfeited.

23. TRANSFER OF RIGHTS AND OBLIGATIONS

23.1. We reserve the right to transfer, assign, sublicense, or pledge the Terms, in whole or in part, to any person. Any such assignment will be on terms that are either the same as or no less favorable than those provided to you.

24. FORCE MAJEURE

24.1. The Company shall not be liable for any failure to perform or delay in performing our obligations under the Terms due to events beyond our reasonable control. Such events include, but are not limited to, natural disasters, war, civil unrest, interruptions in public communication networks or services, industrial disputes, DDOS attacks, and similar Internet disruptions ("Force Majeure").

24.2. If a Force Majeure event occurs, our performance obligations will be suspended for the duration of the event, and we will be granted an extension of time for performance. We will make reasonable efforts to resolve the Force Majeure situation or find an alternative solution that allows us to fulfill our obligations despite the event.

25. WAIVER

25.1. Our failure to insist on strict performance of any of your obligations, or our failure to exercise any rights or remedies to which we are entitled, does not constitute a waiver of those rights or remedies, nor does it relieve you from fulfilling those obligations.

25.2. A waiver of any default does not constitute a waiver of any subsequent default. No waiver of any provision of the Terms will be effective unless it is explicitly stated as a waiver and communicated to you in writing.

26. SEVERABILITY

26.1. If any term of the Terms is found to be invalid, unlawful, or unenforceable to any extent, that term will be severed from the remaining terms, conditions, and provisions, which will continue to be valid to the fullest extent permitted by law. The invalid or unenforceable part will be amended to reflect our original intent as closely as possible, in accordance with applicable law.

27. GOVERNING LAW

27.1. The Terms shall be governed by and interpreted in accordance with the laws of Curacao. You irrevocably submit to the exclusive jurisdiction of the courts of Curacao for resolving any disputes related to the creation, validity, effect, interpretation, performance, or legal relationships established by the Terms.

28. LINKS

28.1. The Website may contain links to other websites that are outside the Company's control and not covered by the Terms. The Company is not liable for the content of any third-party websites or their actions, nor for any third-party advertisements or sponsorships on those websites. Links are provided for informational purposes only, and you use them at your own risk.

29. RESPONSIBLE GAMING

29.1. Gambling should be viewed as an enjoyable activity rather than a source of income. While most people can engage in gambling as a recreational activity and spend only what they can afford to lose, it can be challenging for some. It's important to monitor both the time spent and the money spent at online casinos daily.

29.2. If you find yourself spending more money than you can afford or if gambling begins to interfere with your daily life, we strongly recommend taking proactive steps. Consider setting personal limits on your gaming activities, opting for self-exclusion, or reaching out to one of the organizations listed below for support.

29.3. GamCare offers counseling, advice, and practical help to address gambling-related issues in the UK. Visit www.gamcare.org.uk or call their confidential helpline at 0845 6000 133. Non-UK residents can contact GamCare for information on international support organizations.

29.4. Gamblers Anonymous is a global fellowship dedicated to helping individuals with gambling problems. You can find more information at www.gamblersanonymous.org.uk.

29.5. Gambling Therapy provides support and counseling for those affected by gambling, with services available both in the UK and internationally. Visit www.gamblingtherapy.org for more information.

30. PERSONAL LIMITS AND SELF-EXCLUSION

30.1. To support responsible gambling, you can set limits on your account activity through the “Responsible Gambling” section in your profile or by contacting Live Support.

30.2. Once your account is deactivated, you will be unable to log in, create a new account, or withdraw funds.

31. PROTECTION OF MINORS

31.1. The Website is only available to players who are at least 18 years old. We use all available methods to prevent minors from registering and playing at our casino. We reserve the right to request proof of age, and if a player is underage, access to the Website will be denied.

31.2. We strongly encourage parents to take measures to prevent their children from accessing gaming websites. Specialized software can help with this. For more information, please visit the following sites: CyberPatrol, GamBlock®, Solid Oak Software, Net Nanny.